

ANNUAL NOTICE OF INQUIRY PROCEDURES
TO CUSTOMERS OF
LIBERTY UTILITIES-EMPIRE DISTRICT

The Kansas Corporation Commission is responsible to Kansas residents for regulation of electric utility service within the state. If you have any questions concerning billing practices, rates, service, metering, etc., please contact Liberty-Empire at 1-800-206-2300.

If, after contacting a Liberty-Empire representative, your questions are still not answered or resolved to your satisfaction, you may contact the Kansas Corporation Commission for their help in the matter.

You may write to the Commission at:

KANSAS CORPORATION COMMISSION
CONSUMER PROTECTION OFFICE
1500 SW ARROWHEAD ROAD
TOPEKA, KS 66604-4027

You may phone the Commission's Consumer Protection Office at this toll-free number:

1-800-662-0027

A space is provided below for any comments you may have concerning Liberty-Empire's performance. You may return these comments to Liberty-Empire with your next bill payment if you wish.

If you have a specific complaint at this time, include your name, address, and phone number so that we may contact you. Otherwise, this information is optional.

(Use this space for your comments)

Customer Name _____

Customer Address _____

City _____ State _____ Zip _____

Telephone _____ Date _____