OTHER SERVICE CHARGES
SCHEDULE OSC

AVAILABILITY:

This schedule is available to any customer requiring the special services listed below.

Late Payment Charge: *

Billings will be made and distributed at monthly intervals. Bills will be rendered net, bearing the last date on which payment will then be considered delinquent. The period after which the payment is considered delinquent is 21 days after rendition of the bill. A charge applied consistent with the late payment charges approved by the Missouri Public Service Commission for the Company's regulated electric service will be added to delinquent amounts. The unpaid balance shall include all amounts owed the Company plus all reconnection costs, all collection costs and reasonable attorney's fees for collection.

Bad Check Charge: *

A bad check charge of $20.00 per check will be paid on all checks returned from the bank for insufficient funds. Where a bad check is applicable from a customer for water service, only one bad check charge shall be billed the customer for his water service, for each instance of a check being returned.

Door Collection Charge: *

A door collection charge of 15.00 will be applicable when a customer pays the serviceman at the time of scheduled disconnection (turn-off) of service to prevent such disconnection. Where a door collection charge is applicable from a customer for both water and electric service, only one collection charge shall be billed the customer for both his water and electric service, for each disconnection.

Emergency Call out Charge: *

An Emergency Call-Out Charge of $15.00 per occurrence will be assessed where a customer requests a shut-off of service and the emergency exists entirely on the customer owned facilities.

Reconnection Charge+: after Company Discontinuance of Service: $30.00.

Temporary Turn-off Charge+: at meter for customer's convenience: $25.00.