

Outage Center Storm Information

Generator/Customer-Owned Generation System Safety Tips

✓ Follow the manufacturer's instructions for proper usage of a portable generator.

Only operate the generator outdoors to avoid deadly fumes accumulating in the house.

✓ When using a portable generator, plug appliances directly into the generator.

Only refuel the generator when the engine is off and cool.

Never connect a portable generator or alternative energy system (such as wind or solar) to your home's main electrical panel. This creates the potential for electricity to back feed into electric lines and may result in injury or death to line workers and others.

Call Liberty Utilities at 1-800-206-2300 to report outages, flickering lights, downed lines, or other electrical problems. You can also report your outage online via MyAccount.