



Empire District[™]
A Liberty Utilities Company

MEDIA RELEASE

FOR IMMEDIATE RELEASE

EMPIRE DISTRICT ANNOUNCES ASSISTANCE TO LOW-INCOME CUSTOMERS

Joplin, MO – November 6, 2017 – The Empire District Gas Company today announced the Experimental Low Income Program (ELIP) is now available to provide assistance to qualifying natural gas heating customers.

The ELIP program is available November through March to assist qualifying low-income customers in the Sedalia, Missouri and surrounding rural areas. ELIP provides a \$40-\$60 fixed credit toward the customer's monthly heating bill. To be eligible for the program, the customer will:

- Have an income level within 125 percent of the Federal Poverty Level;
- Provide proof their home has been weatherized within the last three years;
- Or agree to have their home weatherized under the Federal Low Income Weatherization Program.

The ELIP program is funded by Empire District and administered by the Missouri Valley Community Action Agency (MVCAA). To learn more, or to apply, contact MVCAA at 660-826-0804, or visit their website at www.mvcaa.net.

Based in Joplin, Missouri, Empire District is a subsidiary of Liberty Utilities Co. and headquarters for the Liberty Utilities Central Region, providing electric, natural gas, water, and wastewater service to nearly 320,000 customers across six states. A subsidiary of the company provides fiber optic services. For more information regarding Empire, visit www.empiredistrict.com. For more information about Liberty Utilities, visit www.libertyutilities.com.

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