

FOR IMMEDIATE RELEASE

MEDIA RELEASE



**LIBERTY UTILITIES ANNOUNCES
BRENT BAKER – VICE PRESIDENT OF CUSTOMER EXPERIENCE**

JOPLIN, MO – February 5, 2018 – Brent Baker has been named Vice President of Customer Experience for Liberty Utilities. In this position, Mr. Baker will oversee the Customer Experience teams in the East, West, and Central Regions of the U.S., as well as Oakville, Ontario.

Mr. Baker became Vice President of Customer Experience – Central Region in January 2017. He began his career at Empire District in 2002. Positions he has held include Senior Structural Engineer, Manager of Construction Design, Director of Customer Service, and Vice President of Customer Service-Transmission and Engineering.

Mr. Baker, a native of Republic, Missouri, received a Bachelor of Science Degree in Civil Engineering at the Missouri University of Science and Technology, Rolla. He is registered as a Professional Engineer in Missouri, a member of Missouri Society of Professional Engineers and the National Society of Professional Engineers.

Mr. Baker currently serves as Chair of the Joplin Regional Partnership, is on the board of the Joplin Chamber of Commerce, and the Neosho Area Business and Industrial Foundation. He also previously served as a board member of Children’s Haven of Southwest Missouri, the past president and state director for the Missouri Society of Professional Engineers Southwest Chapter, and as the Chair of the Young Professionals Network of the Joplin Area Chamber of Commerce.

About Liberty Utilities Co.

Liberty Utilities Co. owns and operates regulated water, wastewater, natural gas and electric transmission and distribution utilities in 12 states, delivering responsive and reliable essential services to over 750,000 customers across the United States. With a local approach to management, service and support, we deliver efficient, dependable services to meet the needs of our customers. Liberty Utilities provides a superior customer experience through walk-in customer centers, locally focused conservation and energy efficiency initiatives, and programs for businesses and residential customers. We measure our performance in terms of service reliability, an enjoyable customer experience, and an unwavering dedication to public and workplace safety. Liberty Utilities currently operates in Arizona, Arkansas, California, Georgia, Illinois, Iowa, Kansas, Massachusetts, Missouri, New Hampshire, Oklahoma and Texas. For more information, please visit www.LibertyUtilities.com.

About Empire District

Based in Joplin, Missouri, The Empire District Electric Company is a subsidiary of Liberty Utilities Co. and headquarters for the Liberty Utilities Central Region, providing electric, natural gas, water, and wastewater service to nearly 320,000 customers across six states. A subsidiary of the company provides fiber optic services. For more information regarding Empire, visit www.empiredistrict.com.

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