

FOR IMMEDIATE RELEASE

**LIBERTY UTILITIES – EMPIRE DISTRICT TO HOLD RIBBON CUTTING
FOR OZARK PAY STATION REOPENING**

JOPLIN, MO – September 20, 2018 – Liberty Utilities – Empire District will hold a ribbon cutting ceremony for the reopening of the Ozark Pay Station on Friday, September 21, 2018, at 9 a.m. at 201 W. Brick St. Ozark, MO.

The Ozark Pay Station reopening is meant to accommodate the service needs of the newly acquired Ozark International Water customers, as well as current electric and gas Liberty Utilities – Empire District customers. The Ozark International Water acquisition was finalized on August 17, 2018 and adds approximately 900 new water customers to the Liberty Utilities – Empire District service territory.

Lobby hours for the Ozark Pay Station are Monday - Friday, 8:00 a.m. - 12:30 p.m. and 1:30 p.m. – 4:30 p.m. Former Ozark International Customers, as well as current Liberty Utilities – Empire District gas and electric customers, may also submit payments at the Branson office located at 215 W. Main, Branson, MO or online at www.empiredistrict.com.

“At Liberty Utilities, we are committed to local and responsive service,” says Brent Baker, Vice President of National Customer Experience, Liberty Utilities. “To fulfill that commitment, we are pleased to reopen the Ozark Pay Station and offer a second customer payment location option at our Branson office. We welcome our new customers to the Liberty Utilities family and look forward to providing them with more convenient access and expanded customer service.”

About Liberty Utilities

Liberty Utilities Co. owns and operates regulated water, wastewater, natural gas and electric transmission and distribution utilities in 12 states, delivering responsive and reliable essential services to over 750,000 customers across the United States. With a local approach to management, service and support, we deliver efficient, dependable services to meet the needs of our customers. Liberty Utilities provides a superior customer experience through walk-in customer centers, locally focused conservation and energy efficiency initiatives, and programs for businesses and residential customers. We measure our performance in terms of service reliability, an enjoyable customer experience, and an unwavering dedication to public and workplace safety. Liberty Utilities currently operates in Arizona, Arkansas, California, Georgia, Illinois, Iowa, Kansas, Massachusetts, Missouri, New Hampshire, Oklahoma and Texas. For more information, please visit www.LibertyUtilities.com.

Liberty Utilities – Empire District, Joplin, Missouri, is headquarters for the Company’s Central Region, providing electric, natural gas, water, and wastewater service to nearly 320,000 customers across six states. For more information regarding services in the Empire area, visit www.empiredistrict.com.

###

Contact:

Jillian Curtis
Corporate Communications
417-625-5180
Jillian.Curtis@libertyutilities.com