

**FOR IMMEDIATE RELEASE**

**LIBERTY UTILITIES - EMPIRE DISTRICT REMINDS CUSTOMERS TO CALL BEFORE THEY DIG**

JOPLIN, MO – September 27, 2018 – Liberty Utilities – Empire District reminds customers that every three minutes nationwide, a utility line is damaged, and a third of these incidents are caused by a homeowner or professional failing to have utilities marked before they begin their digging project. Liberty Utilities – Empire District encourages customers to stay safe while tackling any digging project. Always call before you begin and have the underground utilities located. Simply call 811, the nationwide one call system, or 800-DIG-RITE (800-344-7483), the Missouri One Call system.

This is a free service provided by Liberty Utilities – Empire District and other local utilities. Customers should call at least three, but not more than ten, working days before they plan to dig. The utilities will mark the location of underground facilities with flags, paint, or both so customers can steer clear of them and stay safe.

The depth of utility lines can vary due to erosion, previous projects, or uneven surfaces. No matter the depth that must be dug, there is a risk of hitting underground utilities. A single call will allow customers to avoid the possibility of a serious injury and the expense of repair costs for damaged utilities.

**About Liberty Utilities**

Liberty Utilities Co. owns and operates regulated water, wastewater, natural gas and electric transmission and distribution utilities in 12 states, delivering responsive and reliable essential services to over 750,000 customers across the United States. With a local approach to management, service and support, we deliver efficient, dependable services to meet the needs of our customers. Liberty Utilities provides a superior customer experience through walk-in customer centers, locally focused conservation and energy efficiency initiatives, and programs for businesses and residential customers. We measure our performance in terms of service reliability, an enjoyable customer experience, and an unwavering dedication to public and workplace safety. Liberty Utilities currently operates in Arizona, Arkansas, California, Georgia, Illinois, Iowa, Kansas, Massachusetts, Missouri, New Hampshire, Oklahoma and Texas. For more information, please visit [www.LibertyUtilities.com](http://www.LibertyUtilities.com).

Liberty Utilities – Empire District, Joplin, Missouri, is headquarters for the Company’s Central Region, providing electric, natural gas, water, and wastewater service to nearly 320,000 customers across six states. For more information regarding services in the Empire area, visit [www.empiredistrict.com](http://www.empiredistrict.com).

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