

FOR IMMEDIATE RELEASE

**LIBERTY UTILITIES – EMPIRE DISTRICT
ENCOURAGES CUSTOMERS TO CALL IF THEY SMELL GAS**

JOPLIN, MO – December 11, 2018 – Liberty Utilities – Empire District encourages customers to call if they smell gas.

Natural gas has no scent of its own. The natural gas odor is added for safety reasons to aid in the detection of a gas leak. The rotten egg smell helps in the detection of even the slightest gas leak. If you smell gas, do not attempt to locate the leak.

- From a safe distance, call Liberty – Empire’s emergency gas leak number at **800-406-9220**.
- Do not unplug any electrical appliances or turn any electrical switches, appliances, or lights on or off when there is a gas odor.
- Do not use telephones or cell phones in the area of a gas odor.
- Do not use elevators.
- Do not position or operate vehicles and power equipment where leaking gas may be present.
- Do not smoke or use lighters, matches, or other open flames.

About Liberty Utilities

Liberty Utilities Co. owns and operates regulated water, wastewater, natural gas and electric transmission and distribution utilities in 12 states, delivering responsive and reliable essential services to over 750,000 customers across the United States. With a local approach to management, service and support, we deliver efficient, dependable services to meet the needs of our customers. Liberty Utilities provides a superior customer experience through walk-in customer centers, locally focused conservation and energy efficiency initiatives, and programs for businesses and residential customers. We measure our performance in terms of service reliability, an enjoyable customer experience, and an unwavering dedication to public and workplace safety. Liberty Utilities currently operates in Arizona, Arkansas, California, Georgia, Illinois, Iowa, Kansas, Massachusetts, Missouri, New Hampshire, Oklahoma and Texas. For more information, please visit www.LibertyUtilities.com.

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Contact:

Jillian Curtis
Corporate Communications
417-625-5180

